

Annex to the Quick Start Guides for Lorgar® devices and products

General terms and conditions



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List of Lorgar® Devices and Products

Lorgar® devices:

- Gaming Mouse
- Wireless gaming mouse
- Gaming Keyboard
- Wireless gaming keyboard
- Webcam
- Gamepad
- Gaming headset
- Wireless gaming headset
- Microphone
- Monitor
- Mouse Pad (With Backlight)

Lorgar® Products *:

- Mouse Pad (Without Backlight)
- Gaming Chair

Copyright

Copyright © ASBISC Enterprises PLC. All rights reserved.

The Lorgar® trademark is owned by the ASBIS GROUP OF COMPANIES (hereinafter referred to as ASBISC, company, manufacturer). All trademarks and brand names, logos and other symbols mentioned in this manual are the property of their respective owners.

Any possible names of other companies, trademarks and equipment in this document are mentioned solely for the purpose of explaining and describing the operation of the devices and products and do not infringe anyone's intellectual property rights.

The materials under the Lorgar[®] trademark and contained in this manual are protected under international and local laws, including copyright and related rights laws.

Any reproduction, copying, publication, further distribution or public display of the material presented in this document (in whole or in part) may only be made with the written permission of the copyright holder.

Any unauthorized use of the materials in this manual may subject the violator to civil liability and criminal prosecution under applicable law.

^{*} Hereinafter, the term "product" refers to gaming equipment that does not contain electrical and electronic components or parts.



Responsibility and Technical Support

This document has been prepared in accordance with all necessary legal requirements and contains detailed and comprehensible information about Lorgar[®] devices and products. The information is current as of the date indicated in the document.

This document as well as the Quick Start Guide are an integral part of Lorgar[®] devices and products and should always be available to the user as reference documentation.

ASBISC reserves the right to modify devices and products and to make additions and changes to this document without prior notice to users and shall not be liable for any adverse consequences resulting from the use of an outdated version of this document, nor for any technical or typographical errors or omissions, nor for incidental or consequential damages that may result from the transfer of this document to third parties or from the use of devices or products.

If there are any discrepancies in the language versions of the document, the Russian language version of this manual shall take precedence.

ASBISC makes no warranty of any kind to the material herein, including, but not limited to, merchantability and suitability of devices or products for a particular application.

Any technical questions should be directed to your local ASBISC representative or to technical support via the contact form on the **lorgar.com/for-users** web page.

You can download the latest version of this annex at lorgar.com/drivers-and-manuals.

Information about users, including their personal data, is protected from unauthorized use and disclosure in accordance with GDPR requirements (see "Glossary" section). You can read our privacy policy at **lorgar.com/privacy-policy**.



Compliance With Standards

Lorgar® devices and products comply with applicable safety requirements.

The device is CE certified and meets the requirements of the following European Union regulations:

Gaming Mouse:

2014/30/EU Electromagnetic Compatibility Directive.

Wireless Gaming Mouse:

Radio Equipment Directive 2014/53/EU.

Gaming Keyboard:

2014/30/EU Electromagnetic Compatibility Directive.

Wireless Gaming Keyboard:

Radio Equipment Directive 2014/53/EU.

Webcam:



2014/30/EU Electromagnetic Compatibility Directive.

Gamepad:

Radio Equipment Directive 2014/53/EU.

Gaming Headset:

2014/30/EU Electromagnetic Compatibility Directive.

Wireless Gaming Headset:

Radio Equipment Directive 2014/53/EU.

Microphone:

2014/30/EU Electromagnetic Compatibility Directive.

Monitor:

Electromagnetic Compatibility Directive 2014/30/EU;

Low Voltage Directive 2014/35/EU.

Mouse Pad (with backlight):

2014/30/EU Electromagnetic Compatibility Directive.



The device/product complies with the UKCA labeling requirements necessary to sell the device/product in the UK.



RoHS

The device complies with the requirements of directives 2011/65/EU and 2015/863 on the restriction of the use of hazardous substances (RoHS) in electronic and electrical equipment.



National Conformity Mark of Ukraine, indicating that the device/product meets all required technical regulations.



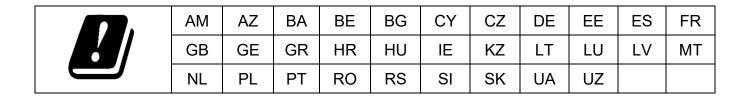
The device/product has passed all evaluation procedures established in the technical regulations of the Customs Union and complies with the norms of the Customs Union countries.



These symbols mean that you must follow the Waste Electrical and Electronic Equipment (WEEE) regulations when disposing of the device (see "Glossary" section). According to the regulations, the device, its batteries and accumulators, and its electrical and electronic accessories must be disposed of separately at the end of their service life. Do not dispose of the device together with unsorted municipal waste, as this will be harmful to the environment.



To dispose of the device, it must be returned to the point of sale or to a local recycling facility. For more information about recycling of the device contact your local municipal waste disposal facility.





Simplified Declaration of Conformity

ASBISC hereby declares that the devices listed below comply with the Directive 2014/53/EU. The full text of the Declaration of Conformity is available on the web pages indicated in the Table below.

Table 1 – Declarations of Conformity

Device Name and Model	Link to Declaration of Conformity
LRG-MSA10W Wireless Gaming Mouse	lorgar.com/certificates/lrg-msa10w-ce
LRG-MSE90W Wireless Gaming Mouse	lorgar.com/certificates/lrg-mse90w-ce
LRG-KBP70MW Wireless Gaming Keyboard	lorgar.com/certificates/lrg-kbp70mw-ce
LRG-KBP70TKLW Wireless Gaming Keyboard	lorgar.com/certificates/lrg-kbp70tklw-ce
LRG-KBP7075W Wireless Gaming Keyboard	lorgar.com/certificates/lrg-kbp7075w-ce
LRG-GP510 Gamepad	lorgar.com/certificates/lrg-gp510-ce
LRG-GHS702 Gaming Headset	lorgar.com/certificates/lrg-ghs702-ce
LRG-GHS500 Gaming Headset	lorgar.com/certificates/lrg-ghs500-ce



Limitations and Warnings

Read the information in this section of the document carefully before using Lorgar® devices/products.

Warning Symbols and Signs

	The packaging of the product is recyclable
DOI PET	Packaging material designation: polyethylene terephthalate
	Packaging material designation: polypropylene
PAP	Packaging material designation: corrugated cardboard
PAP	Packaging material designation: cardboard
PAP PAP	Packaging material designation: paper
80	Packaging material designation: paper and cardboard / various metals
	Packaging should be disposed of with municipal waste
AND THE PERFULANCE OF THE PERFURBILITY OF THE	Symbol of recyclable packaging
(i)	The symbol is used in France and indicates that the product and packaging are recyclable
	The device/product must be protected from moisture
~	The device/product can be broken or damaged if handled carelessly

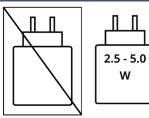




Temperature at which the device/product can be used



Relative humidity level at which the device/product can be used



The charging adapter is not included. Use an adapter with recommended parameters: 2.5–5.0 W *

Battery-Related Warnings

To prolong battery life and avoid potentially hazardous situations, the following rules must be followed:

- Do not attempt to remove the battery from the device yourself.
- Do not leave the device unattended while it is connected to a power supply.
- Do not store the device connected to a power supply to prevent battery deterioration.
- If the device has been transported or stored at low temperatures, leave it at room temperature for 2 hours before use.
- If the device is not used for a long period of time, it is recommended to charge it 1 (one) time every 3 (three) months to avoid deep discharge of the battery and damage to the device.
- If the device becomes very hot or emits an unpleasant odor, or if it takes longer to charge
 the device than stated in the Quick Start Guide, stop using it and contact an authorized
 service center.

ATTENTION! Under normal or abnormal operating conditions, as well as in the event of a single malfunction, the charging voltage and current must not exceed their maximum permissible values. If the battery temperature exceeds the maximum allowed temperature, the gamepad will stop charging under abnormal conditions. If the battery temperature drops below the minimum allowed temperature during charging, the current will be limited under abnormal conditions.

The Use of Power Supply Warnings

Lorgar® devices are supplied with the cable necessary to connect to a power supply.

You can use the following as a power supply:

- desktop computers and laptops equipped with a USB (A) connector;
- smartphones, tablets, portable audio speakers and other devices with a charger function (if an appropriate adapter is available);
- power banks;
- car and network adapters.

^{*} The recommended adapter parameters may vary depending on the device. The recommended parameters are indicated on the adapter icon on the package of the respective device.



ATTENTION! Make sure that the power supply parameters match the input parameters of the device.

ATTENTION! Use of an incompatible power supply or improper connection may void the warranty, damage the device, cause risk of fire, and other hazards.

ATTENTION! Do not leave the device connected to a power supply unattended.

Warnings Related to the Power Adapter

- Before connecting the power adapter to the mains, make sure that its plug is compatible with the socket of the electrical outlet.
- Do not modify the power adapter plug and/or electrical outlet connector.
- Connect the power adapter to the mains and device with dry hands only.
- Connect the power adapter only directly to an electrical outlet, do not use adapters or extension cords.
- Make sure that the plug is firmly secured in the socket of the electrical outlet.
- If the power adapter becomes dirty, wipe it with a clean, dry cloth only.
- Make sure that the power adapter cable is not twisted, bent, pressed under anything, and not in contact with hot objects or heat sources.
- Do not touch the power adapter with wet hands or allow it to come into contact with liquids.
- Disconnect the power adapter from the mains after the device is fully charged/ when you have finished using the device.
- When disconnecting the power adapter from the mains, pull the plug, not the cable.
- Do not use the power adapter with incompatible devices.

Warnings Related to Wireless Devices

Observe the generally accepted rules for using BT devices in places where use of wireless connection is restricted (airplanes, health care facilities, gas stations, etc.), namely:

- turn off BT when in the vicinity of medical equipment;
- if you have a pacemaker installed, keep the device at least 15 cm away from yourself;
- please check with the staff at the locations listed above and in brackets to determine whether BT can be used on board / at the locations indicated:
- disconnect BT on demand in designated areas.

Note. For stable wireless operation, the unit must be within 10 meters of the external device *, to which it is connected via BT, and there must be no obstacles between them.

Rules for Safe Use of the Cable

Each Lorgar[®] device comes with one or more cables (USB, HDMI, power cable, etc.) that are required for connection to external devices and/or a power supply.

^{*} Hereinafter, the term "external device" refers to personal computers, laptops, etc.



- Do not use a damaged cable.
- Do not put or place any objects on the cable.
- Do not insert foreign objects into the cable connector.
- Place the cable so that no one can step on it or get caught in it.
- Avoid contact of the cable with sharp objects.
- Make sure that the cable is not pinched by anything.
- Make sure that the cable does not hang off the edge of the table or touch hot surfaces.
- Do not touch the cable with wet hands or allow it to come into contact with liquids.
- Use the device only with the cable supplied with the device.

Rules for Safe Use of the Wireless Transmitter

- Use the wireless transmitter only with the device for which it is intended.
- Use the wireless transmitter for its intended purpose (to wirelessly connect the device) only.
- Do not place heavy objects on the wireless transmitter.
- Do not make any design or software modifications to the wireless transmitter.
- Keep the wireless transmitter out of the reach of children.
- Do not allow intrusion of moisture or dust on or in the wireless transmitter or its plug, or contamination of these parts.



Warnings and Rules for Safe Use of the Devices

Lorgar[®] devices as well as the Lorgar Platform app are not intended for use by children * or by persons with physical, mental or intellectual disabilities without sufficient experience or knowledge and unless they are under the supervision of a person responsible for their safety.

The devices should only be used in a domestic environment and in accordance with the instructions given in the Quick Start Guide and full User Manuals. Failure to comply with the operating instructions may result in personal injury or property damage.

The following are general rules for safe use of devices and warnings:

ATTENTION! The warnings, precautions and instructions contained herein can not cover every possible hazardous situation. Use common sense when using the device.

ATTENTION! Do not allow the devices to overheat, do not place them near heating appliances, hot surfaces or open flames. Do not expose the devices to direct sunlight for long periods of time.

ATTENTION! It is forbidden to modify the devices unauthorized, make any changes to its design and construction of components or to repair them yourself using non-original spare parts and third-party services. Doing so may void the warranty, damage devices, cause risk of fire, and other dangerous situations.

ATTENTION! Devices compatibility with certain platforms and operating systems (hereinafter OS) **does not guarantee** compatibility with certain software products.

- Use the device only for its intended purpose.
- Do not use the device for commercial, industrial or medical purposes.
- Use the device indoors only.
- Touch the device and accessories only with dry hands.
- Avoid getting water and dust on and inside the device, as well as on its components.
- Do not let children play with the device and its accessories.
- Avoid mechanical damage to the device.
- Do not place or put any objects on the device.
- Avoid dropping the device; do not disassemble or repair it yourself.
- Do not make any design or program changes to the device and accessories.
- Do not expose the device to negative environmental factors (high temperature, high humidity, dust, etc.).
- Do not use a device that has been submerged in water.
- Do not expose the device to electromagnetic radiation.

^{*} Age restrictions may vary depending on the specific device. Refer to the Quick Start Guide and the complete User Manual for more information.



- Before connecting the device to the power supply, make sure that the rated voltage and frequency specified in the technical specifications correspond to the power supply parameters.
- Use the plugs and connectors of the device only for their intended purpose.
- Do not insert foreign objects into the connectors, avoid excessive force when connecting cables to the connectors.
- Avoid contamination of the plugs and connectors of the device and accessories.
- Do not use the device if its case, accessories, connectors, and/or USB cable are damaged.
- Do not use the device if it is damaged.
- Connect the device only to the external devices and/or power supplies provided for this type of device.
- Disconnect the device from the external device when not in use.
- Immediately turn off the device at the first sign of serious damage: significant heat, strong
 uncharacteristic odor, noise. Disconnect the device from an external device or power
 supply and contact an authorized service center for diagnosis and repair.
- Use the device only with original accessories.
- Disconnect the device from the power supply before cleaning.
- For cleaning, use only a dry or slightly damp cloth and a cleaning brush (if supplied), do
 not use chemical and aggressive detergents, abrasive pastes, products containing acids
 and solvents.
- Store and use the device at the temperature and relative humidity specified in its technical specifications.

If you have any questions or difficulties using your Lorgar[®] device, before taking it to the store, please contact the Technical Support Department via the feedback form on the **lorgar.com/for-users** web page.

Gaming Mouse

- 1. Do not stare at the optical light of the sensor for long periods of time this can adversely affect vision.
- 2. Do not allow foreign objects to enter the mouse.
- 3. Avoid getting small particles under the base of the mouse this may contaminate and/or damage the sensor.
- 4. Do not press the buttons and scroll wheel with excessive force.
- 5. Do not use the mouse on a reflective, dirty, or uneven surface.

Gaming Keyboard

- 1. Do not press the keys with excessive force.
- 2. Avoid getting foreign objects and small particles under the keys.
- 3. Place the keyboard on a flat, dry, stable surface.
- 4. Remove keys and/or switches only with the supplied key puller.



ATTENTION! Before replacing switches, please read the Quick Start Guide carefully and make sure your Lorgar® keyboard model supports the Hot Swap feature.

5. When replacing keys and/or switches, handle them with care, do not pull on the keys and/or switches or apply excessive pressure.

Webcam

- 1. Handle the objective lens with care. Use special products to clean it.
- 2. Do not allow sunlight or laser light to shine into the webcam lens, even when the webcam is turned off this can damage the sensor.
- 3. Follow the rules for video and photography in areas with restrictions.
- 4. When the webcam is not in use, cover its lens with a lens protector to protect the lens from environmental factors such as dust, direct exposure to sunlight, etc., and to provide additional privacy when needed.

Gamepad

 To avoid discomfort in your hands, take breaks of at least 10 minutes after each hour of play.

ATTENTION! If you feel discomfort in your hands when using the gamepad, stop using it. Contact a medical facility for assistance if necessary.

- 2. The device does not have sound indication. Stop using the gamepad if there are any unusual sounds (clicking, crackling, buzzing, etc.).
- 3. Do not exert excessive force when pressing buttons or using the joysticks of the gamepad.

Headset

ATTENTION! Set the volume to the minimum level before using the headset. This will help avoid hearing loss due to sudden exposure to sound at maximum volume. The headset does not function as a hearing aid and is not a replacement for a hearing aid.

- 1. Do not use the headset while driving.
- 2. Do not exceed the optimal volume level to avoid habituation and consequent hearing loss.
- 3. Do not set the volume to a level where surrounding sounds (such as warning signals) become indistinguishable, to avoid dangerous situations.
- 4. Do not use the headset at high volume levels for long periods of time this may cause temporary or permanent hearing loss.
- 5. Do not use the headset in potentially dangerous situations (when crossing roads, evacuation, etc.).
- 6. Stop using the headset if you experience discomfort due to prolonged use of the headphones (e.g. redness on the skin in the area of the ear cushions).
- 7. Do not use excessive force when removing the microphone from the headset cup casing and/or changing its position.
- 8. Do not move the headset while holding it by the microphone.



Microphone

- 1. Do not touch the microphone during use this may cause interference and noise and impair the quality of sound transmission and recording.
- 2. Place the tripod with the microphone on a flat, dry, stable surface.
- 3. Do not place the microphone near high-voltage equipment. A strong electromagnetic field can create noise during sound transmission and recording, and can damage the microphone.
- 4. Do not set the microphone volume too high this may cause sound distortion during transmission and recording.
- 5. Avoid using the microphone in noisy environments this can create background noise and degrade sound quality.

Monitor

ATTENTION! The monitor is shipped without a protective film. Do not attempt to remove the polarizing film from the display.

- 1. Do not leave a static image on the monitor for longer than an hour this can cause pixel burnout.
- 2. Use caution when moving and installing the monitor.
- 3. Install the monitor on a flat, dry, stable surface.
- 4. Carry the monitor by holding it with both hands.
- 5. Do not block the monitor's ventilation holes.
- 6. Turn off the monitor before connecting or disconnecting cables.
- 7. Avoid excessive pressure when connecting cables and flash drives to the monitor connectors.
- 8. Unplug the monitor from the mains during thunderstorms.
- 9. If the monitor is not used for an extended period of time, disconnect it from the mains.
- 10. To reduce the strain on your eyesight, take breaks when working with a monitor for long periods of time.
- 11. Install the monitor at eye level to avoid neck and back strain during prolonged use.
- 12. Use special cleaning wipes to clean the monitor screen.

Mouse Pad (With Backlight)

- 1. Do not immerse the mouse pad in water or wash it in the washing machine.
- 2. Use a soft, dry or slightly damp cloth to clean the control unit.
- 3. For heavy soiling, use a cloth or soft sponge soaked in a mild soap solution. Then wipe the mouse pad with a clean, damp cloth to remove any soap residue.
- 4. After cleaning, allow the mouse pad to dry. Do not use heaters or hair dryers to speed up the drying process.
- 5. Place the mouse pad on a flat, dry surface.



Warnings and Rules for Safe Use of Products

Lorgar[®] products are not intended for use by children * or by persons with physical, mental or intellectual disability unless they have had sufficient experience or knowledge of the product's operation and are under the supervision of a person responsible for their safety.

The products should only be used in domestic environments and in accordance with the instructions given in the Quick Start Guides and User Manuals. Failure to comply with the operating instructions may result in personal injury or property damage.

Listed below are general rules for safe product use and warnings:

ATTENTION! The warnings, precautions and instructions contained herein can not cover every possible hazardous situation. Use common sense when using products.

ATTENTION! Do not place products near heating appliances, hot surfaces or open flames. Do not expose products to direct sunlight for long periods of time.

ATTENTION! It is forbidden to modify the products unauthorized, to make any changes in their design and construction of components or to repair them yourself using non-original spare parts and third-party services. Doing so may void the warranty, damage to products, lead to personal injury, or other dangerous situations.

- Do not use the product for commercial, industrial or medical purposes.
- Use the product for its intended purpose only.
- Use the product indoors only. The manufacturer cannot be held liable for possible malfunctions or defects caused by using the product outdoors.
- Do not allow children to play with the product and accessories.
- Do not allow the product to be mechanically damaged.
- Handle the product with care.
- Do not drop or throw the product.
- Do not disassemble or repair the product yourself.
- Place the product on a flat, dry surface.
- Do not expose the product to negative environmental factors (high temperature, high humidity, dust, etc.).
- Do not use a product that has been submerged in water.
- Do not use a product that is faulty or defective.
- Do not use chemical and aggressive detergents, abrasive pastes, products containing acids and solvents to clean the product.
- Store and use the product at the temperature and relative humidity indicated in its technical specifications.

^{*} Age restrictions vary depending on the specific product. Refer to the Quick Start Guide and the complete User Manual for more information.



If you have any questions or difficulties using a Lorgar[®] product before taking it to the store, please contact the technical support department via the feedback form at **lorgar.com/for-users**.

Mouse Pad (Without Backlight)

- 1. Do not wash the mouse pad in the washing machine.
- 2. Use a soft, slightly damp cloth or soft sponge to clean the surface of the mouse pad.
- 3. For heavy soiling, use a cloth or soft sponge soaked in a mild soap solution. Then wipe the mouse pad with a clean, damp cloth to remove any soap residue.
- 4. After cleaning, allow the mouse pad to dry. Do not use heaters or hair dryers to speed up the drying process.

Gaming Chair

- 1. Do not use the chair if it is unassembled or has loose parts.
- 2. Do not sit on the edge of the seat, on the armrests of the chair.
- 3. Do not stand on the chair.
- 4. Do not sit in a chair with another person.
- 5. Do not rest your entire body only on the back of the chair.
- 6. Do not recline in the chair so that it rests on only two wheels this can lead to a fall and injury.
- 7. Do not place heavy objects on the armrests.
- 8. Avoid getting your hands and fingers in the area where the backrest is attached to the seat.
- 9. Do not make any sudden movements on the chair while adjusting it.
- 10. Do not exceed the permissible load on the chair.
- 11. Do not lean on the reclining back of the chair, push or spin the chair when a person is sitting in it.
- 12. Do not recline the backrest to the semi-reclining position unless the rocking mechanism is previously locked with the frame in the upright position.
- 13. Use caution when moving the chair to prevent damage and injury.
- 14. Do not apply excessive force when adjusting moving parts.
- 15. Do not use the chair on a slippery or uneven floor surface or on carpeting.
- 16. Keep the chair away from sharp objects and pets to avoid damage to the upholstery.
- 17. Check and tighten the chair screws every 6 months, or more often if necessary this will ensure that all parts of the chair are securely fastened during use.
- 18. Use a soft, dry or slightly damp cloth for regular cleaning.
- 19. If the upholstery is heavily soiled, use a detergent specifically designed for upholstery, according to the instructions on its packaging.



Maintenance and Repair

Lorgar[®] devices and products do not require special maintenance during use. Nevertheless, to maintain their proper condition and stable operation, it is necessary to:

- follow the safety precautions and rules for safe use of the device/product;
- clean the device/product casing and accessories (if available) as described in the Quick Start Guide or the complete User Manual;
- check for updates to the device if it is configured through the Lorgar Platform app;
- contact an authorized service center in case of malfunctions, product defects.

Lorgar[®] devices and products may only be repaired by authorized service centers and only by a qualified technician.

In case of warranty repair or replacement, please contact the seller with a document confirming the purchase and the purchased device/product in its original packaging.

For more information on replacing and repairing the device/product, please contact your local representative or the technical support department via the contact form on the lorgar.com/for-users web page.

Warranty Obligations

General Warranty Terms and Conditions

The company provides a 2 (two) year limited warranty on its products, unless otherwise specified by local law.

Warranty period means the calendar period during which the manufacturer undertakes to provide warranty repair or replacement of the device/product to the final customer.

The warranty period is calculated from the date of sale of the device/product at retail network to the final customer. The date of sale is shown on the document confirming the purchase. The documents supporting the purchase are:

- properly filled out original warranty card in paper or electronic form, with correctly and clearly filled in "model", "serial number", "date of sale" fields with the seal of the trade organization containing its name;
- cashier's check or other payment document approved by the legislation.

Disclaimer

The following are not covered by the manufacturer's warranty:

- mechanical damage, contamination or malfunctions not caused by the manufacturer;
- faults caused by improper use of the device/product;
- damage caused by third parties or force majeure;



- defects caused by weather or other external influence, violation of installation and/or storage rules;
- damage caused by foreign objects or liquids getting inside the device/product;
- damage caused by household factors: high humidity, dust, corrosive environment, etc.;
- natural wear and tear of the device/product and components;
- fragile and easily deformable elements of the device/product (lamps, glass and plastic parts, etc.);
- if the serial number and/or factory seal is damaged, altered or missing;
- if the conditions stated in the warranty card have been changed in any way without prior written consent of the manufacturer;
- defects of the device caused by instability of the power grid, the norms of which do not comply with the established standards;
- changes in the design of the device/product in order to adapt it to local conditions different from those of the country for which the device/product was designed, manufactured and/or certified;
- claims on the functional characteristics of the device/product, if they correspond to those declared by the manufacturer;
- consumables, unless the malfunction is caused by defective materials or the quality of their manufacture;
- minor external damage that does not affect the operation of the device/product (scratches, dents, scuffs, etc.);
- damage caused by using the device/product in conjunction with products from other manufacturers;
- damage caused by maintenance (including installation of updates and extensions) performed by persons other than ASBISC representatives or ASBISC authorized service centers;
- products whose functionality or features have been altered without the written consent of ASBISC.

ATTENTION! ASBISC does not manufacture products related to critical equipment. Critical equipment includes life support systems, medical devices and devices used in implantation, commercial transportation equipment, nuclear plant or system equipment, and equipment for other applications where failure of the device could result in personal injury, death, and property damage.

These are not considered to be defects of the device/product:

- new plastic or rubber odor emitted during the first few days of use;
- change of color shade, gloss of the device/product parts during use;
- noises (not exceeding sanitary standards) related to the operating principles of individual components of the device/product (fans, electrical parts, belts, etc.);
- noises caused by natural wear and tear of materials, namely:
 - crackling when heating/cooling;



- squeaks;
- slight tapping of moving mechanisms.
- the need to replace consumables and parts that have become unusable as a result of natural wear and tear.

Conditions for Obtaining a Warranty

The warranty obligation for the device/product may be fulfilled by repair or replacement with a device/product of similar functionality (in this case a new warranty period is established).

To obtain warranty service, contact the point of sale with proof of purchase and the defective device/product.

Note. For details on defects that are not covered by the warranty, see "Limitation of Liability" clause.

A Lorgar[®] device/product that becomes defective after sale to the final customer shall be covered under warranty, provided that:

- the warranty period for the device/product is valid;
- the defect of the device/product is not caused by a violation of the operating instructions (see "Limitation of liability");
- there is a correctly and properly filled in paper or electronic warranty card of the manufacturer or a document confirming the purchase (cashier's check or other payment document complying with local legislation).

ASBISC Service Centers

An up-to-date list of service centers with their addresses and telephone numbers can be found on the **lorgar.com/service-center** web page.



Storage, Transportation and Disposal

In order to avoid accumulation of dust and dirt on the case, as well as exposure to humidity during prolonged periods of non-use, it is recommended to store the device/product in its original packaging, away from heating devices, excluding direct sunlight and moisture. Protect the device/product from significant temperature fluctuations.

Note. Lorgar[®] devices and products are not intended to be stored or used in areas subjected to hazardous and harmful industrial factors.

The device/product can be transported by any type of covered means of transportation (railroad cars, closed cars, sealed heated compartments of airplanes, etc.) in accordance with the requirements of the applicable regulations applicable to fragile goods. The device/product and accessories must be kept in their original packaging during transportation. Similar requirements of the applicable regulations apply to the device's storage conditions in the supplier's warehouse.

Note. When transporting the device/product, the storage conditions (temperature and relative humidity) specified in the Quick Start Guide and in the complete User Manual must be observed.



In accordance with the Waste Electrical and Electronic Equipment (WEEE) regulations (see "Glossary" section), all electrical and electronic devices are to be collected separately at the end of their life and cannot be disposed of with unsorted municipal waste.

Parts of unusable devices must be separated and sorted by material type. Proper collection, recycling, and disposal of these devices will help avoid potential negative impacts on the environment and human health from the harmful substances they contain.

The device must be taken to a local recycling center for disposal. The disposal is carried out in accordance with the applicable laws and regulations of the relevant country.

For more information on how to properly dispose of your used device, please contact your device supplier, your waste disposal service, or your local authorities responsible for waste disposal.





The symbol is used in France and indicates that the product and packaging are recyclable. These wastes must be sorted before disposal.

Points de collecte sur www.quefairedemesdechets.fr Privilégiez la réparation ou le don de votre appareil! Paper packaging consists exclusively of environmentally friendly raw materials and can be disposed of in accordance with current recycling



regulations.



Small appliances should be returned to the point of sale or dropped off at your local recycling center.

Addresses of recycling centers in France are available at www.quefairedemesdechets.fr.



Other Information

Manufacturer Details

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Glossary

GDPR (General Data Protection Regulation)	EU Regulation governing the processing of personal data on the Internet. The purpose of this Regulation is to unify processing standards and strengthen the protection of personal data of EU residents
WEEE (Waste Electrical and Electronic Equipment)	Waste electrical and electronic equipment. This means used electrical or electronic equipment, including all components, assemblies, consumables that are part of the equipment at the time it is taken out of service (including supplied batteries/accumulators, mercury-containing components, etc.)





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