

Health and Safety

Before using the product and/or accessories, carefully read this manual and any manuals for compatible hardware. Retain instructions for future use. Observe all warnings, precautions and instructions.

[!] WARNING

RADIO WAVES

Observe all signs and instructions that require an electrical device or radio product to be switched off in designated areas, such as gas/refueling stations, hospitals, blasting areas, potentially explosive atmospheres or aircraft.

MAGNETS AND DEVICES

This product has magnets which may interfere with pacemakers, defibrillators and programmable shunt valves or other medical devices. Do not place this product close to such medical devices or persons who use such medical devices. Consult your doctor before using this product if you use such medical devices.

VOLUME LEVEL

[!] WARNING

To prevent possible hearing damage, do not listen at high volume levels for long periods.

Permanent hearing loss may occur if the product is used at high volume. Set the volume to a safe level. Over time, increasingly loud audio may start to sound normal but can actually be damaging your hearing.

If you experience ringing or any discomfort in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the sooner your hearing could be affected. To protect your hearing:

- Limit the amount of time you use the product at high volume.
- Avoid raising the volume to block out noisy surroundings.
- Lower the volume if you can't hear people speaking near you.

LI-ON POLYMER BATTERY

Do not handle damaged Li-on Polymer batteries. If the inner material comes into contact with the skin, eyes or clothes, immediately rinse the affected area with clean water and consult your doctor. The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not leave the battery charging for a prolonged period of time when the product is not in use.

YOUNG CHILDREN INJURIES

CHOKING HAZARD – Small parts. Keep the product and accessories out of the reach of young children. Young children may swallow small parts or may wrap the cable around themselves, which may inflict injury.

DISCOMFORT TO YOUR SKIN

If you feel that the product is irritating your skin, stop using it immediately.

NEVER DISASSEMBLE OR MODIFY THE PRODUCT OR ACCESSORIES

There is a risk of fire, electric shock, or injury.

[!] Precautions

Taking breaks

If you experience discomfort while using the product, stop using it immediately. If the condition persists, consult a doctor.

Static shock

When using the product in particularly dry air conditions, you may sometimes experience a small and quick (static) shock on your ears. This is a result of static electricity accumulated in the body, and is not a malfunction of the product.

Set up and handling

- Do not use the product while cycling, driving or engaged in any other activity where your full attention is required. Doing so may result in an accident.
- Always ensure the product, accessories, or its connectors are free of liquid, excess dust, and small particles.
- Do not expose the product, accessories, or battery to extremely high or low temperatures during operation, transportation, or storage.
- Do not leave the product or accessories in direct sunlight for extended periods (such as in a car during summer).
- Do not touch the connectors or insert anything into the product.
- Be careful not to pinch your fingers in the gaps between parts, and not to hurt your hands and fingers on the corner of parts.
- Do not use the cables or connectors if they are damaged or modified.
- Do not place heavy items on the product, accessories, or cables, throw or drop the product, or otherwise

expose it to strong physical impact.

- When putting the headphones on or putting them flat on a desk, a small amount of air becomes trapped in the earcups. If the headphones have excessive pressure put on the earpads without a means for the air inside the earcups to escape (such as dropping them on a flat surface, or pushing them down quickly while they're on the user's head) the resulting pressure increase on this trapped air can damage the diaphragm. This damage is not covered by warranty. We recommend putting your headphones on slowly without pressing them down, giving the pressure time to equalize naturally.
- To prevent possible hearing damage, do not listen at high volume levels for long periods. Also, higher volume may cause distortion. We recommend using your headphones at a comfortable, moderate volume level.
- Turn the volume down on your device before placing the headphones on your ears, then turn the volume up gradually until you reach a comfortable listening level.
- With our powered headsets, a warning tone (beep) will sound when the volume is increased to maximum (this feature is not on our analog headphones). This is meant to protect your ears when you raise the volume setting beyond a specific level.
- Use this product only with an agency approved power supply which meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
- Do NOT make unauthorized alterations to this product. (e.g. remove the Li-ion polymer rechargeable battery from this product and install an after-market battery by yourself.) This could result in a potential battery explosion risk or premature failure of your headphones, which are not covered by warranty.
- Do NOT expose products containing batteries to excessive heat (e.g. from storage indirect sunlight, fire or the like)
- This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

Use and handling

[!] The power delivered by the charger must be between min. 2.5 Watts required by the radio equipment, and max 10 Watts in order to achieve the maximum charging speed.

End of life product recycling

[!] The product and accessories are made of many materials that may be recycled. Follow local regulations when disposing of the product.

Where you see either symbol on any of our electrical products, batteries or packaging, it indicates that the relevant electrical product or battery should not be disposed of as general household waste in the EU, UK, Türkiye, or other countries with separate waste collection systems available. To ensure correct waste treatment, please dispose of them via an authorised collection facility, in accordance with any applicable laws or requirements. Waste electrical products and batteries may also be disposed of free of charge via retailers when buying a new product of the same type.

Furthermore, within the UK and EU countries, larger retailers may accept small waste electronic products free of charge. Please ask your local retailer if this service is available for the products you wish to dispose of. In so doing, you will help to conserve natural resources and improve standards of environmental protection in treatment and disposal of electrical waste. This symbol may be used on batteries in combination with additional chemical symbols.

The chemical symbol for lead (Pb) will appear if the battery contains more than 0.004% lead. This product contains a battery which is permanently built in for safety, performance or data integrity reasons. The battery should not need to be replaced during the lifetime of the product and should only be removed by skilled service personnel. To ensure the correct waste treatment of the battery, please dispose of this product as electrical waste.

Compliance information

EU, UK and Türkiye

This product has been manufactured by or on behalf of Audeze LLC, 3410 S. Susan St, Santa Ana, CA 92704, USA.

Inquiries related to product compliance in the UK should be sent to the manufacturer's authorised representative, Sony Interactive Entertainment Europe Limited, 10 Great Marlborough Street, London, W1F 7LP, United Kingdom.

Inquiries related to product compliance in the EU should be sent to the manufacturer's authorised representative, Sony Interactive Entertainment Ireland Limited, 2nd Floor, 2/3 Rogers Lane, Dublin 2, Ireland.

For customers in the EU, UK and Türkiye

EU RE Directive "Informal DoC" statement

Hereby, Audeze LLC., declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

For details, please access the following URL: www.audeze.com/product-support-docs

If applicable, the frequencies used by the wireless networking feature of this product are the [2.4] GHz (Bluetooth® and proprietary) range.

UK RE Regulation "Informal DoC" statement

Hereby, Audeze LLC., declares that this product is in compliance with the relevant statutory requirements.

For details, please access the following URL: www.audeze.com/product-support-docs

If applicable, the frequencies used by the wireless networking feature of this product are the 2.4 GHz (Bluetooth®) range.

For the USA and Canada:

FCC and ISED Canada notice

The available scientific evidence does not show that any health problems are associated with using low power wireless devices. There is no proof, however, that these low power wireless devices are absolutely safe. Low power Wireless devices emit low levels of radio frequency energy (RF) in the microwave range while being used. Whereas high levels of RF can produce health effects (by heating tissue), exposure of low-level RF that does not produce heating effects causes no known adverse health effects. Many studies of low-level RF exposures have not found any biological effects. Some studies have suggested that some biological effects might occur, but such findings have not been confirmed by additional research. This equipment has been tested and found to comply with FCC/ISED radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and RSS-102 of the ISED radio frequency (RF) Exposure rules. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. For assistance with this product, email: support@Audeze.com The phone number in the supplier's declaration of conformity is only for FCC electrical interference inquiries.

Supplier's Declaration of Conformity

For details, please access the following URL: www.audeze.com/product-support-docs

This device complies with Part 15 of the FCC Rules and Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.

Hazardous Substances and Elements Information

For details, please access the following URL: www.audeze.com/product-support-docs

System and device software (if applicable)

- If using a software app provided by Audeze, the device software of this product is licensed to you under the terms of a separate end user license agreement.
- If applicable, always update the system software of your device to the latest version.

Limited warranty

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND NO OTHER WARRANTIES (INCLUDING WITHOUT LIMITATION ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), REPRESENTATIONS OR CLAIMS OF ANY NATURE SHALL BE BINDING ON OR OBLIGATE AUDEZE LLC. INSOFAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, AUDEZE LLC LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE WARRANTY PERIOD DESCRIBED ABOVE AND, AT AUDEZE'S OPTION THE REPAIR OR REPLACEMENT SERVICES DESCRIBED HEREIN.

IN NO EVENT WILL AUDEZE LLC BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM POSSESSION, USE OR MALFUNCTION OF THE AUDEZE LLC PRODUCT.

SOME STATES OR PROVINCES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS AND SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF CONSEQUENTIAL OR INCIDENTAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. This limited warranty is valid only in the United States and Canada.

Audeze LLC provides this limited warranty to you, the original purchaser of an Audeze LLC product purchased from an Audeze Authorized Dealer (the "Warranted Product"), subject to the terms and conditions below. This limited warranty is not assignable or transferrable to any other person, including a subsequent purchaser or user, and applies only when the Warranted Product is used within the United States, including U.S. territories (the "U.S."), or Canada.

The Warranted Product shall be free from defects in material and workmanship occurring under normal and accepted use in accordance with Audeze LLC's published guidelines for the following specified warranty periods:

- Planar Drivers ----- LCD & MM series headphones: 3 years from date of purchase.
----- For Maxwell and other gaming headsets: 1 year from date of purchase
- Parts & Labor ----- 1 year from date of purchase
- Cable(s) ----- 1 year from date of purchase

This warranty is in addition to your statutory rights (under applicable laws) and does not affect them in any way. In the EU, You may be entitled to a minimum 2-year statutory warranty which is separate from this warranty. For more specific warranty information for countries outside the USA, please visit this website

link: www.audeze.com/product-support-docs

Audeze LLC's published guidelines include, but are not limited to, information contained in technical specifications, user manuals and service communications. You can obtain a copy of the limited warranty that applies to this Warranted Product at www.audeze.com/product-support-docs or by calling 714-581-8010. Guidelines may be updated from time to time without further notice.

This limited warranty does not apply to any consumables (such as headband straps/cushions, eartips, and batteries), regardless of whether they are sold or provided with a Warranted Product or purchased separately). For covered defects and upon showing a valid bill of sale (detailing the dealer's name, date of purchase, Model or SKU number and serial number of the Warranted Product), Audeze LLC shall, at its option, either repair or replace the Warranted Product with a new or factory recertified product (which may include refurbished parts). For the purpose of this limited warranty, "factory recertified product" means a product that has been returned to its original specifications. All replacements or factory recertified products are guaranteed for 90 days or until the conclusion of the Warranty Period of the original Warranted Product, whichever period is greater. Improper or incorrectly performed maintenance or repairs by a provider other than Audeze LLC might void this warranty.

Visit: support.audeze.com or call 1 (714) 581-8010 to receive a return authorization and shipping instructions. You will be responsible for any packaging materials required and for the cost of shipping the Warranted Product to Audeze LLC or specified Authorized Distributor. Audeze LLC will then return the repaired or replaced product to You at an address in the U.S. or Canada at no cost to You. For a list of authorized dealers and distributors visit: www.audeze.com/dealers

This limited warranty shall not apply to any defect, loss or damage resulting from (i) abuse, unreasonable use, mistreatment, neglect of any Warranted Product, or means other than from a defect in materials or workmanship occurring under normal and accepted use in accordance with Audeze LLC's published guidelines; (ii) cosmetic damage, including but not limited to scratches, dents and broken parts (unless such damage results from defects in manufacturing, parts, materials, or workmanship and is reported to Audeze LLC within 10 days of purchase); failure to follow operating instructions. (iii) accident; (iv) pests or vermin; (v) excess moisture; (vi) excess temperature; (vii) power surges; (viii) connections to improper voltage supply; (ix) unauthorized alteration or modification of original condition; (x) interference from other equipment or incompatibility with other products, software or services; or (xi) use with non-Audeze products.

This limited warranty shall not apply to any defect incurred during transportation (for which claims must be presented to the carrier) or where the original factory serial numbers have been removed, defaced or changed in any way.

This limited warranty does not cover software or services, even if packaged or sold with the Audeze Product or identified as available through any owner's manual or other materials. Audeze LLC does not warrant the uninterrupted or error-free operation of the Audeze Product or any software or service available through use of the Audeze Product. Performance of the Audeze Product can be affected by factors outside the control of Audeze LLC, including but not limited to system configuration, software, applications, Your internet access, data download and upload speeds, third party services for which subscriptions are required, distance from broadcasters, signal

strength, and data and operator control of the system. It is Your responsibility to determine compatibility and integration with other products, services, or systems.

This limited warranty applies to Warranted Products sold on or after Jan 1, 2020. Audeze LLC may amend the terms of this limited warranty from time to time without notice; however, any such changes shall only apply to Warranted Products purchased after the effective date of the change. To obtain a copy of the Audeze LLC limited warranty in effect on the date that You purchased Your Warranted Product, please contact us at: 714-581-8010 or 3410 S Susan St. Santa Ana, CA 92704.

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